



FACT SHEET

MANAGED IDENTITY SECURITY SERVICES

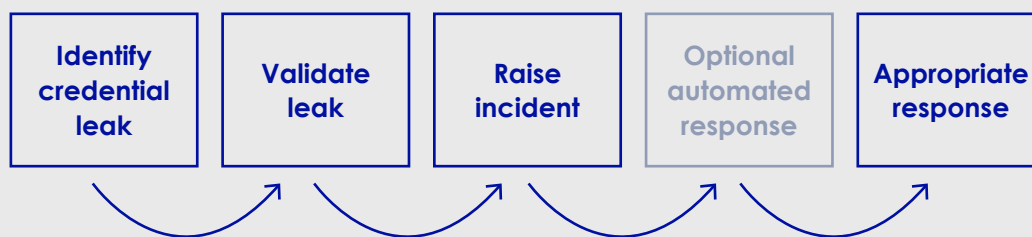
Credential Leak Monitoring

ICY
Security

Credential Leak Monitoring

CHALLENGE

As organizations are facing a still more complex threat landscape and an unprecedented level of attacks, strong identity authentication is more important than ever. Dynamic ecosystems of employees, customers, and partners are facing the sharp increase in accounts being taken over by adversaries, looking to steal credentials so they can access and initiate fraudulent activities in corporate infrastructures. This is further compounded by the rapid growth in remote work and digital interactions across multiple channels, which provides new challenges for security and IT teams responsible for securing the identities of employees and third parties.



SOLUTION

The ICY Security Credential Leak Monitoring service enables security and IT teams to detect identity compromises – fully automated – for employees and respond confidently. Our service automates the collection, analysis, and production of intelligence from a vast range of open source, dark web, and technical sources, and then combines it with world-class research to help drive an accelerated response by your security team.

BENEFITS

We offer the following benefits to your business:

- Detect credential leaks in real-time
- Respond to compromises before it impacts your business
- Gain unmatched visibility into closed and dark web sources
- Disrupt adversaries, while minimizing disruption of your business



SERVICE OPTIONS

Our service offering evolves around the amount of identities within your organization – there is no limit on the number of domains being monitored. The price is defined by the following intervals, which reflects the number of users in your organization.

SLA OPTIONS

When you sign up for Credential Leak Monitoring, you will choose an SLA appropriate to your organization. Bronze is provided by default.

	Bronze	Silver	Gold
Opening hours	Business Days 8:30-16:30	Business Days 8:30-16:30	365 x 24 x 7
Response times	N/A	P1: 4 hours P2: 8 hours P3: 3 business days P5: 5 business days	Customer specific
Added cost	Included	Pricing available upon request	Pricing available upon request
Ticket Resolution Cost	Time & Material	Time & Material	Pricing available upon request
Authorized ServiceDesk Users	2 super users	5 super users	Customer specific

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